

SW-01303A-09-0343
W-01303A-09-0343



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 121077

Date: 2/20/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ashley

Maifield

ORIGINAL

Account Name: Ashley Maifield

Home: (000) 000-0000

Street:

Work:

City: Peoria

CBR:

State: AZ Zip: 85383

is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. SW-01303A-09-0343 & W-01303A-09-0343

Ashley Maifield

Peoria, AZ 85383

Arizona Corporation Commission

DOCKETED

MAR 11 2015

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2015 MAR 11 A 10:58

RECEIVED

I do not feel that a wastewater treatment charge of \$71.16 is acceptable especially on top of the standard water charges. When speaking to the utility company they advised that the current amount was a temporary fix until they figure out what to do with the charges. I also feel that we as consumers should not be penalized because a decision has not been agreed upon for the wastewater treatment charges. Thank you for taking the time to hear our concerns and I hope something can be done about it.

End of Complaint

Utilities' Response:

End of Response

Investigator's Comments and Disposition:

3/04

ACC Staff called customer @ 2:55 PM.

No answer so I left a voice mail message to call me either directly or at the 1-800 number.

3/10

ACC Staff called customer to ask what the name of this company is. Customer said it is Epcor.

Customer wants ACC to file this as an Opinion so that the Commissioners and Staff will have an opportunity to

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read her concerns.

3/10

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 3/10/2015

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